



## **\*\*Nova Light 5-Year Limited Warranty\*\***

**\*\*Effective Date:\*\*** The date of installation completion and the remaining balance paid in full.

This Limited Warranty ("Warranty") applies to Nova Light smart lighting systems ("Product") purchased and installed by Nova Light or authorized installers.

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### **\*\*Client Information Form\*\***

To ensure your product is covered under the terms and conditions of this Warranty, please complete the following information:

1. Client Name: \_\_\_\_\_
2. Installation Address: \_\_\_\_\_
3. Date of Installation Completion: \_\_\_\_\_
4. Final Payment Date: \_\_\_\_\_
5. Installer Name (Authorized Installer): \_\_\_\_\_
6. Proof of Purchase (Order Number or Invoice): \_\_\_\_\_
7. Contact Information:
  - Phone Number: \_\_\_\_\_
  - Email Address: \_\_\_\_\_

By signing below, the client acknowledges that they have read and agree to the terms and conditions of the Nova Light 5-Year Limited Warranty.

Client Signature: \_\_\_\_\_  
Date: \_\_\_\_\_

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### **\*\*1. Warranty Coverage\*\***

#### **\*\*1.1 Limited Product Warranty (5 Years)\*\***

Nova Light warrants that the Product will be free from defects in materials and workmanship under normal use for a period of five (5) years from the effective date. For the first year, both parts and labor are fully covered for any defects. After the first year, this Warranty covers the replacement of defective parts only. Labor, equipment, and additional supplies required for repairs or replacements beyond the first year are the responsibility of the customer.

During the Warranty Period, Nova Light will provide replacement parts at no cost, provided that:

- The defect is not due to misuse, abuse, neglect, improper installation by unauthorized personnel, or external factors such as power surges, weather conditions, or physical damage.
- The Product has not been altered or repaired by anyone other than Nova Light or an authorized service provider.

#### **\*\*1.2 Limited Installation Warranty (1 Year)\*\***

Nova Light warrants that the installation of the Product will be free from defects in workmanship for a period of **\*\*1 year\*\*** from the date of installation completion. Any issues arising from improper installation by Nova Light or its authorized installers will be corrected at no cost to the customer during this period.

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### **\*\*2. Exclusions and Limitations\*\***

This Warranty does not cover:

- Labor costs for repairs or part replacement after the first year.

- Equipment or supplies needed to perform repairs or replacements after the first year.
- Damage or malfunctions resulting from misuse, abuse, neglect, or accidents.
- Unauthorized modifications, repairs, or alterations to the Product.
- Issues caused by improper installation or installation by non-authorized personnel.
- Normal wear and tear on components such as bulbs, batteries, and other replaceable parts.
- Environmental factors such as extreme weather, power surges, or other external forces.
- Routine maintenance tasks such as cleaning or recalibration.

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### **\*\*3. Warranty Claims\*\***

#### **\*\*3.1 Claim Process\*\***

To make a claim under this Warranty, the customer must:

1. Contact Nova Light at within the applicable Warranty Period.
2. Provide proof of purchase and installation details.
3. Provide a description of the defect and any relevant photographs or documentation.

#### **\*\*3.2 Remedies\*\***

If the Product is found to be defective under the terms of this Warranty, Nova Light will provide replacement parts at no cost. Labor, equipment, and any additional supplies required for repairs or replacements after the first year will be charged to the customer at the prevailing rates.

#### **\*\*3.3 Limitation of Liability\*\***

Nova Light's total liability under this Warranty is limited to the provision of replacement parts. Nova Light is not responsible for indirect, incidental, or consequential damages, including but not limited to loss of use, inconvenience, or lost profits.

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### **\*\*4. Customer Responsibilities\*\***

The customer is responsible for:

- Performing routine maintenance and care as specified in the user manual.
- Ensuring that the Product is used according to its intended purpose and within environmental conditions suitable for the Product.

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### **\*\*5. Governing Law\*\***

This Warranty is governed by and construed in accordance with the laws of Canada. Any disputes arising from or related to this Warranty shall be subject to the exclusive jurisdiction of the courts of Canada.

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For questions regarding this Warranty, please contact us at:

**\*\*Nova Light Customer Service\*\***

1-587-327-6682  
info@innovaLED.ca